

15657 Ryland  
Redford, MI 48239  
August 8, 2008

Roger McCauley  
5905 Auburn Rd.  
Shelby Twp, MI 48317

Dear Roger,

Thank you is one of those wonderful phrases people use to express a special gratitude. But there's often a lot more to it than those two words can say.

After a young girl presented me with one of your brochures, Eddie King came out to my home. He described your company and what you did. How fortunate for both you and me! I wanted to get my porch and garage floor done. I was in luck because I had been trying to find someone, but with no luck.

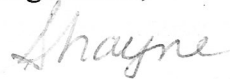
I think Eddie was perfect! He presented what needed to be told about the decorative concrete and the garage floor. There was not any pressure to sign up at that time. Perhaps he knew that I was nervous and over anxious – this was the first time I had any major work done on this house. I signed up and did not regret it. In less than two days Rock-N Ron's Concrete and trucking arrived. Ron and his workers went right to work and stayed on the job every day and worked long hard hours. They did a perfect job on the porch and on the garage floor. People are constantly stopping by to comment on how beautiful the front porch is.

I know that I am nervous and impatient and that I get carried away with thinking that every thing should be perfect and done right away. Joe is trying to retrain me. I should listen to him more.

Today everything is perfect. The garage floor is perfect. The porch is beautiful and classy. Ron and his crew did a magnificent job. Eddie came by on a regular basis to check on their progress and to be sure that everything was being done as he had promised us. Several times he called them back to redo things that I had questions about. By the way; the people down the street, that hired a local contractor, had a mess to clean up; I didn't. Every thing was cleaned up and hauled away clean as a whistle.

Thank you means that you and your crew of professionals have done something very special for our home and I'll never forget you for it!

With gratitude,



Kathleen Gruenewald