

*B.E.V. Investments, LLC  
17768 Clover Hill Drive  
Macomb Township, MI 48044*

---

**April 6, 2009**

**R.A.M. Residential, Inc.  
5905 Auburn Rd.  
Shelby Twp., MI 48317**

**To whom it may concern:**

**Last week your company put a new roof on our rental property in Ferndale. From the time we requested an evaluation of the house, to the time of your quote, to the completion of the work, the entire project was done within a week. Amazing!**

**Not only were we pleased with the quickness of your responses, but we were equally delighted at the quality of the work. In addition, our tenant was so impressed with the consideration and professionalism of your crew that she wrote us a note stating her appreciation of the entire process. This keeps our long-term, reliable tenant happy and gives us good credibility as landlords.**

**Please accept our sincere thanks to you and your crew. If there is any way we can assist you in terms of vouching for your company's quality and integrity, please feel free to give our name and phone number to anyone who would like our personal endorsement.**

**With many thanks,**

The block contains two handwritten signatures in cursive. The signature on the left is 'Thomas Boozan' and the signature on the right is 'Beverly Boozan'. Both are written in dark ink.

**Beverly & Thomas Boozan  
B.E.V. Investments, LLC**

---

*586-226-0098  
lockhorns@comcast.net*